### TOWN OF TRUMBULL

## CIRCULATION/TECHNICAL SERVICES ASSISTANT

### LIBRARY

CIVIL SERVICE CLASS: DD

## **General Statement of Duties:**

- 1. General office including filing, office machines and computer terminals
- 2. Proficiency with computer, including but not limited to Word and Excel
- 3. Record keeping
- 4. Report preparation and forms
- 5. Mathematical ability; may handle cash
- 6. Assists public in person or on phone with courtesy
- 7. Will be crossed-trained, as determined by department head
- 8. Develop basic knowledge and skills of policies and procedures associated with department
- 9. Related work as assigned
- 10. Maintains confidentiality required by office.

# **Department Specifics:**

Tasks involved with cataloging, circulation and information desks, interlibrary loan, social media and website maintenance.

**Supervision Received:** Works under the general direction of the Library System Director or designee.

Supervision Exercised: None

## Minimum Qualifications, Knowledge, Skill and Ability:

- 1. Knowledge of computer programs such as Word and Excel
- 2. Ability to conduct sophisticated web searches.
- 3. Ability to respond courteously to the public.
- 4. Ability to follow oral and written instructions
- 5. Ability to learn appropriate State and Town laws
- 6. Accuracy to detail.

# **Experience and Training:**

Graduation from high school or GED with two (2) year's office work experience in a public library setting.